

CORRIGENDUM DATED - 13.01.2023

PROCUREMENT OF 2,00,000 SOUND BOXES

RFP NO. SBI PAYMENTS/VM/2022-23/830 DATED 22.12.2022

Sr. No	RFP Page No	RFP Clause No	Existing Clause	Amended Clause
1	16	16.v.a	The product' to be supplied/services offered by the Bidder to any noticeable bank in India. The Bidder should furnish the details.	The product' to be supplied/services offered by the Bidder to any noticeable bank /registered Bank/Fintech/ Payment Service Providers in India, if any. The Bidder should furnish the details.
2	25	28 - Delivery, Commissioning& Documentation:	The ownership of the customized software license shall be that of SBI Payments from the date of delivery of the same. In other words, wherever the ownership of the licenses is indicated, the name "SBI Payment Services Pvt. Ltd." must appear to indicate that SBI Payments is the perpetual owner of the customized software/license. Evidence to this effect must be submitted before the payment can be released	The clause stands withdrawn
3	27	29 vii)	Bidder shall obtain a written permission from SBI Payments before applying any of the patches/ upgrades/ updates. Bidder has to support older versions of the OS/firmware/Middleware etc in case SBI Payments chooses not to upgrade to latest version.	Bidder shall obtain a written permission from SBI Payments before applying any of the patches/ upgrades/ updates. Bidder has to support older versions of the OS/firmware/Middleware etc in case SBI Payments chooses not to upgrade to latest version. In case patches are related to security/compliances, SBI Payments will be informed within 4 hours of releasing the patch
4	28	30.vi	Support (Warranty/ AMC, if opted) would be on-site and comprehensive in nature and must have back to back support from the OEM. Undertaking on the lines of Annexure-H of this RFP document is required to be submitted by the vendor, duly endorsed by the OEM that in case vendor fails to provide services then OEM shall provide the same at no extra cost, to the satisfaction of SBI Payments. The vendor will warrant products against defect arising out of faulty design, materials, etc. during the specified support period. The vendor will provide support for operating systems and other pre-installed software components/system software during the specified period of the hardware on which these software and operating system will be installed. The vendor shall repair or replace worn out or defective parts including all plastic parts of the equipments at his own cost including the cost of transport.	Support (Warranty/ AMC, if opted) would be Off-site and comprehensive in nature and must have back to back support from the OEM. Undertaking on the lines of Annexure-H of this RFP document is required to be submitted by the vendor, duly endorsed by the OEM that in case vendor fails to provide services then OEM shall provide the same at no extra cost, to the satisfaction of SBI Payments. The vendor will warrant products against defect arising out of faulty design, materials, etc. during the specified support period. The vendor will provide support for operating systems and other pre-installed software components/system software during the specified period of the hardware on which these software and operating system will be installed. The vendor shall repair or replace worn out or defective parts including all plastic parts of the equipments at his own cost including the cost of transport.

5	30	34 i)	Total cost of product/solution (hardware equipments/ components/ software) with support (warranty and AMC), service charge for repairs would be the Total Cost of Ownership (TCO) and has to be quoted in commercial Bid.	Total cost of product/solution (hardware equipments/ components/ software) with support (warranty and AMC), service charge for repairs would be the Total Cost of Ownership (TCO) and has to be quoted in commercial Bid. Cost of platform Fee (MQTT + TMS) will be quoted separately
6	33	38(i)	Transit insurance shall be for an amount equal to 110 percent of the value of the Products from on "All Risks" basis, valid for a period of one month after delivery of products at the defined destination .	Transit insurance shall be for an amount equal to 110 percent of the value of the Products from on "All Risks" basis, valid till delivery of product on the SBI Payments/TSPs location/warehouse.
7	47	12	The vendor has to furnish a Performance Bank Guarantee to Bank for 15% of Purchase Order (PO). However, separate PBG shall have to be submitted for each PO.(SBI Payments) Validity period from the date of purchase order for a period of 24 months from a Scheduled Commercial Bank other than State Bank of India in line with format provided with RFP and changes, if any, approved by the SBI Payments.	The vendor has to furnish a Performance Bank Guarantee to Bank for 10% of Purchase Order (PO) value. However, separate PBG shall have to be submitted for each PO.(SBI Payments) Validity period from the date of purchase order for a period of 24 months from a Scheduled Commercial Bank other than State Bank of India in line with format provided with RFP and changes, if any, approved by the SBI Payments.
8	54	Indicative price	Type of Device	Type of Device
			Sound box with Display (With 4G SIM & Wi-fi)	Sound box with Display (With 4G connectivity & Wi-fi)
			Sound box with Display (with 4G SIM only)	Sound box with Display (with 4G connectivity)
			Sound Box without Display ( with 4G SIM & Wi-fi)	Sound Box without Display ( with 4G Connectivity & Wi-fi)
			Sound box without Display (with 4G SIM only)	Sound box without Display (with 4G connectivity)
				Sound box without Display (with 2G connectivity)
		Cost of Platform (Per device per month)		
9	54	Indicative price		All above 4G devices will be capable to connect with 2G SIM also. The Sound Box cost will be included of Solution/application fee. This will be part of Total cost of Device Indicative price will be shared separately for platform fee. It will be per device per month basis.
10	55		Repair cost to be compulsorily quoted and cannot exceed 4% of device cost	Repair cost to be compulsorily quoted and cannot exceed 8% of device cost
11	55			The cost of Platform fee will be shared seperately (per device/per month)
12	56	i4	The vendor should be i) Original Equipment Manufacturer(OEM)/Distributor/Authorized Partner having their company or registered subsidiary in India operating for minimum 1 Years and ii) Should have supplied minimum 10,000 sound Box for Merchant Acquiring Business to any registered Bank/Fintech/Payment Service Providers in India.	The vendor should be i) Original Equipment Manufacturer(OEM)/Distributor/Authorized Partner having their company or registered subsidiary in India operating for minimum 1 Year

SBI Payments				
13	56	Annexure B - Eligibility Criteria - Point No. 3	The Bidder should be profitable organization. Profit from global operations will also be considered.	The Bidder should have positive network. Profit from global operations will also be considered.
14	57	Annexure B i)5)	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects. (Start and End Date of the Project to be mentioned) in the past	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects, if any (Start and End Date of the Project to be mentioned) in the past
15	57	Annexure B i)5)	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects. (Start and End Date of the Project to be mentioned) in the past	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects, if any (Start and End Date of the Project to be mentioned) in the past
16	61	Exhibit - 1	Memory - Flash 16MB & Above; RAM - 16MB & Above	Memory - Flash 8MB & Above; RAM - 8MB & Above
17	61	Exhibit - 1 - Mandatory Requirements - Port	Micro USB Port	Micro USB/ Type C
18	61	Exhibit-1 (Connectivity)	4G	2G
19	61	Exhibit-1		For Platform 24 X 7 connectivity with all deployed devices- Yes/No Able to generate various reports- Yes/No
20	62	Exhibit-2 (Connectivity)	4G-(5) 4G & WiFi (10)	2G- (3) 4G- (5) 4G & WiFi- (10)
21	62	Exhibit-2 (Memory)	Flash- 16 MB -(10)	Flash- 8 MB -(5) Flash- 16 MB and above- 10
22	62	Exhibit-2	BIS + None (5) BIS + 1 (8) BIS + 2 (10)	BIS + None (5) BIS + RoHS or CE (10)
23	62	Exhibit-2	32 bit ARM- (5) Cortex M- (10)	32 bit ARM- (5) Cortex (10)
24	68	Annex-E (Scope)		Sound box will be provided with its application which will be able to deliver Transaction notification, any other message and promotional messages. Any language file/promotional messages can be downloaded in maximum 5 minutes.
25	68	Scope of Work		The Bidder have to develop an APP as part of technical sope of work. They will have to share API & SDK with SBI Payments/SBI or its TSP(s) and Payment Facilitator(s).
26	71	Annex-F	Type of Device	Type of Device
			Sound box with Display (With 4G SIM & Wi-fi)	Sound box with Display (With 4G connectivity & Wi-fi)
			Sound box with Display (with 4G SIM only)	Sound box with Display (with 4G connectivity)
			Sound Box without Display ( with 4G SIM & Wi-fi)	Sound Box without Display ( with 4G Connectivity & Wi-fi)
			Sound box without Display (with 4G SIM only)	Sound box without Display (with 4G connectivity)
				Sound box without Display (with 2G connectivity )
	Cost of Platform (Per device per month)			

27	71	Annex-F		<p>All above 4G devices will be capable to connect with 2G SIM also.</p> <p>The Sound Box cost will be included of Solution/application fee. This will be part of Total cost of Device</p> <p>Indicative price will be shared seperately for platform fee. It will be per device per month basis.</p>
28	83	1	<p>Delivery of all equipment should be within 15 days from date of placing of order. In the event of the any or all equipment(s) not being delivered, within a period of 15 days from date of Purchase Order, a penalty of one (1) percent of the total cost of equipments for each week or part thereof of the delay, subject to maximum amount of ten (10) percent of the total cost of equipments will be charged to vendor. In case of the delivery of first lot of device a delivery period of 45 days from the date of placing of order shall be permitted. The Penalty as applicable in such case shall be applicable after 45 days, if delivery is not made. This amount of penalty so calculated shall be deducted at the time of making final payment after successful installation and commissioning of hardware.</p>	<p>Delivery of all equipment should be within 4 weeks from date of placing of order. In the event of the any or all equipment(s) not being delivered, within a period of 4 weeks from date of Purchase Order, a penalty of one (1) percent of the total cost of equipments for each week or part thereof of the delay, subject to maximum amount of ten (10) percent of the total cost of equipments will be charged to vendor. In case of the delivery of first lot of device a delivery period of 8 weeks from the date of placing of order shall be permitted. The Penalty as applicable in such case shall be applicable after 8 weeks, if delivery is not made. This amount of penalty so calculated shall be deducted at the time of making final payment after successful installation and commissioning of hardware.</p>
29	83	6	<p>The warranty would be on-site and comprehensive in nature and back to back support from the OEM. The vendor will warrant all the hardware and software against defects arising out of faulty design, materials and media workmanship etc. for a period of three years from the date of acceptance of the hardware and software. The vendor will provide support for Operating Systems and other preinstalled software components during the warranty period of the hardware on which these software &amp; operating system will be installed. The Vendor shall repair or replace worn out or defective parts including all plastic parts of the equipment at his own cost including the cost of transport.</p>	<p>The warranty would be off-site and comprehensive in nature and back to back support from the OEM. The vendor will warrant all the hardware and software against defects arising out of faulty design, materials and media workmanship etc. for a period of Two years from the date of acceptance of the hardware and software. The vendor will provide support for Operating Systems and other preinstalled software components during the warranty period of the hardware on which these software &amp; operating system will be installed. The Vendor shall repair or replace worn out or defective parts including all plastic parts of the equipment at his own cost including the cost of transport.</p>
30	84	7b	<p>The VENDOR shall ensure that faults and failures intimated by SBI Payments/Bank are set right within 5 (five) days of receiving the device at their repair centre. The maximum TAT (turnaround time) from the date of receipt of device at the repair centre to delivery of device at TSPs location will be 10 days.</p>	<p>The VENDOR shall ensure that faults and failures intimated by SBI Payments/Bank are set right within 7 (Seven) days of receiving the device at their repair centre. The maximum TAT (turnaround time) from the date of receipt of device at the repair centre to delivery of device at TSPs location will be 12 days.</p>
31	85	7m	<p>The VENDOR shall provide replacement equipment if any equipment is out of the premises for repairs.</p>	<p>The clause stands withdrawn</p>

**Schedule of Event**

Last date and time for Bid submission	1 pm (time) on 23.01.2023	1 pm (time) on 30.01.2023
Date and Time of opening of Technical Bids	03 pm (time) on 23.01.2023	03 pm (time) on 30.01.2023
Opening of Commercial Bids	03.00 pm (time) on 30.01.2023	03.00 pm (time) on 08.02.2023