

Corporate Social Responsibility (2024-25)

Our company, as a responsible corporate entity, is deeply committed to the upliftment of society through meaningful and impactful initiatives under our Corporate Social Responsibility (CSR) activities. Our Company aims to integrate Corporate Social Responsibility (CSR) into the core of our business operations, ensuring that our growth contributes meaningfully to the development of society and the protection of the environment. The CSR Policy reflects the company's core philosophy and mission, demonstrating our dedication to ethical and sustainable practices. It outlines our strategic approach to social programs focused on the well-being and sustainable development of the local communities in which we operate.

We view Corporate Social Responsibility not merely as a legal obligation, but as a core element of our business philosophy. Our CSR initiatives go beyond compliance, reflecting a proactive commitment to the sustainable development of the communities we serve.

Through our CSR initiatives, we envision a holistic approach to the growth and development of the entire country, ensuring that our contributions lead to substantial and positive changes in the lives of those we serve. Our commitment to CSR reflects our belief in the power of collective progress and the significant role that businesses can play in driving sustainable development and social equity. We aim to create value not just for our stakeholders, but for society at large.

CSR Initiatives Undertaken During 2024-25

Project Empowering Women: Skill Development Program for Financial Independence with Concern India Foundation



By partnering with Concern India Foundation our Company implemented the Empowering Women: Skill Development Program for Financial Independence to address the healthcare workforce gap in India. The project was implemented at 2 centres at Matunga Labour Camp and Mankhurd, Mumbai. This program aimed to provide women with employability skills in Nursing and Care- Giving to foster financial independence, enhance confidence and presentation skills through the integration of English speaking and personality development and provide employment opportunities through identification and placement of trainees.

Purchasing machinery for Hindcare Polyclinic under Swasth Bharat Project with Shiksha Seva Foundation



Our Company has partnered with Shiksha Seva Foundation's Hindcare Polyclinic & Diagnostic Centre under the Swasth Bharat Program. The project involves upgradation of the Centre with essential medical and diagnostic equipment, with a focus on diagnostic services and ophthalmology. A key addition under the project is an advanced ultrasound machine, enhancing the Centre's ability to perform non-invasive imaging for early and accurate diagnosis of conditions such as abdominal, gynaecological, and cardiovascular issues. To maximize the impact, radiology technicians receive comprehensive training in both machine operation and diagnostic interpretation, ensuring high-quality care and better health outcomes for the local population.

Project Reviving Livelihood: A women micro entrepreneurship initiative with Spherule Foundation



The Company in collaboration with Spherule Foundation through its project Reviving Livelihood is committed to empower 100 women by providing essential business support that enables them to achieve financial independence and stability. The program primarily supported women involved in small-scale businesses such as tailoring, tiffin services, beauty parlours, and flour mills—industries that not only generate sustainable incomes but also align with their existing skills and local market demand. Many of these women face obstacles such as financial constraints, lack of proper equipment, or inadequate working spaces. Through targeted financial assistance, skill development, and business mentorship, the Reviving Livelihood Project equips these women with the tools and confidence needed to overcome obstacles, fostering long-term economic security and enabling them to build self-reliant futures.

Project SBI Sanjeevani - Clinic on Wheels with SBI Foundation



The Company partnered with SBI Foundation to provide primary healthcare services at the doorsteps of villagers through Mobile Medical Units (MMUs) to reach inaccessible areas. The Mobile Medical Van is equipped with all basic medical equipment, medicines & a team of health practitioners consisting of a Doctor, Lab Technician and Pharmacist who reach at the selected villages on a routine basis to provide OPD services like consultation, prescription of medicines and facility for Lab tests by using semi-auto analyser equipment. Medical health camps as per the disease prevalence report from the MOPD/medical profiling in the locality with the help of specialist doctors like gynaecologists, orthopaedic, dentists, and general medicine along with special camps for pregnant women and infants were also be organised.

Project SBI Asha with SBI Foundation



Our Company partnered with SBI Foundation for Project SBI ASHA (Phase III), through which we awarded scholarships to selected students from low-income backgrounds studying in schools from classes 6th to 12th to motivate them to continue/complete their education along with building their confidence across India and to students pursuing college education in premier institutions in India and abroad. This program aims to provide financial assistance to meritorious students from low-income families across India, ensuring the continuity of their education.

Financial Support to Cancer Patients through Tata Memorial Centre



SBI Payments believes that everyone in the country should be able to access and afford quality health care. The contribution to the sector of healthcare is made with that goal in mind. Each year, lakhs of cases of cancer are reported in our country, making it one of the most serious health issues. The fund contributed by the Company was able to bridge the gap for patients to access treatment without interruption. A total of 142 patients received support through the initiative.