

SBI PAYMENT SERVICES PVT LTD.

(A Joint Venture between SBI & Hitachi Payment Services)

23rd Floor, Urmi Estate, C.S. No.156 of Lower Parel Division, Ganpatrao Kadam Marg, Lower Parel
(W), Mumbai 400013

Request for Quotation for Extension of Hardware Warranty of Dell Servers for 3 Years**RFQ No. SBIP/VM/25-26/10****Dated: 03.09.2025.**

SBI Payment Service Private Limited (hereinafter referred to as “**SBI PAYMENTS**”) is a Joint Venture between SBI & Hitachi Payment Services, established with the objective of carrying out Merchant Acquiring Business activities. This Request for quotation has been issued by SBI PAYMENTS for “**Extension of Hardware Warranty of Dell Servers for a period of 3 years**”.

Details of Requirement:

Sr No.	Product Model	Service Tag	Current Warranty Expiration Date	Remarks
1	Dell PowerEdge R240	FHV2XG3	25-09-2025	1. All parts of servers should be covered by an extended warranty. 2. The Servers currently have Pro Support with next business day support service.
2.	Dell PowerEdge R240	DHV2XG3	25-09-2025	
3.	Dell PowerEdge R440	7J2JSH3	19-10-2025	
4.	Dell PowerEdge R440	JL3JSH3	19-05-2025	
5.	Dell PowerEdge R540	7GZQTC3	19-05-2025	

Eligibility Criteria

- The bidder should be an Authorized Dealer/ Distributor/ Partner of the quoted OEM products/Services.
- The bidder should have a valid PAN, GST registration.
- The bidder should have at least 2 years of experience in supplying/providing similar product/services. Bidder needs to provide Purchase Orders / Work completion certificates.
- Payment Terms: 100% post warranty enablement.
- Delivery Terms: On or before Current Expiry Date.



Submission of quotation:

1. The vendor has to submit their quotation on or before 06.00 PM on 17.09.2025 on our website (www.sbipayments.com) under RFQ/RFP Apply section after successful registration as a vendor.
2. The Technical bid shall comprise of copy of GSTIN certificate, copy of PAN Card, Product Specification, BOQ, MAF and other required documents as per eligibility criteria.
3. **The price bid shall be uploaded as per the format given in Annexure A of this RFQ.**



For any further details/information about the requirement, please contact the below persons at SBI Payments.

Contact Person Name	Designation	Email Id
Mr. Romario Singh	AM-VM	amvm3@sbipayments.com
Ms. Alpana Yadav	Sr. Executive - VM	srexevm1@sbipayments.com
Ms. Divya Pal	Executive - VM	exevm1@sbipayments.com
Mr. Mangesh Jangale	Manager - IT	mgrinfra@sbipayments.com

Notes:

- SBI Payments reserves the right to reject any or all the proposals without assigning any reason thereof.
- SBI Payments reserves the right to increase or decrease the quantity of product as per business requirement.

Siddharth Kumar Singh
(VP- Vendor Management)



Price Bid Format

Sr No.	Product Model	Service Tag	Qty	Unit	Rate (Excl. GST)	Amount (Excl. GST)
1	Dell PowerEdge R240	FHV2XG3				
2.	Dell PowerEdge R240	DHV2XG3				
3.	Dell PowerEdge R440	7J2JSH3				
4.	Dell PowerEdge R440	JL3JSH3				
5.	Dell PowerEdge R540	7GZQTC3				

1. Bidder has to provide the cost in INR. GST Rates are to be provided separately. Licenses Cost shall be overall cost (of products, licenses, product support, certificates etc.) inclusive of all Taxes (whichever is applicable), however exclusive of GST.
2. If bidder fails to submit the price in the above format the bid may be subject to get rejected.
3. SBI Payments reserves the right to alter the requirements / cancel the item requirement(s) at its sole discretion. Further, the Bidders agrees that the price quoted by them would be proportionately adjusted with such additions or deletions of item requirement Authorised Signature.

Note: The fees payable by SBI Payments to Bidder shall be inclusive of all costs such as insurance, taxes (GST, as per the rates applicable), custom duties, levies, cess, transportation, installation, (collectively referred to as "Taxes") that may be levied, imposed, charged or incurred and SBI PAYMENTS shall pay the fees due under this RFQ and subsequent agreement after deducting any tax deductible at source ("TDS"), as applicable. Any variation in Government levies/ GST/ VAT/ cess/ excise/ custom duty etc. which has been included as part of the price will be borne by the Bidder.

Yours sincerely,

Authorised Signature

[In full and initials]:

Name and Title of Signatory:

Name of Company:

Contact Details: [Please mark this letter with your company seal]



MANUFACTURERS' AUTHORIZATION FORM

No:

Date:

To

Dear Sir:

Ref: SBI Payments/VM/2025-26/_____ dated 03.09.2025

We, who are established and reputable OSD/OEM/producers of _____ having factories / development facilities at (address of factory / facility) do hereby authorize M/s _____ (Name and address of Agent) to submit a Bid and sign the contract with you against the above Bid Invitation.

1. We hereby extend our full warranty for the Solution, Products and services offered by the above firm against this Bid Invitation.
2. We also undertake to provide any or all of the following materials, notifications, and information pertaining to the Products manufactured or distributed by the Vendor:
 - i. Such Products as the SBI Payments may opt to purchase from the Vendor, provided that this option shall not relieve the Vendor of any warranty obligations under the Contract; and
 - ii. in the event of termination of production of such Products:
 - a) advance notification to the SBI Payments of the pending termination, in sufficient time to permit the SBI Payments/Bank to procure needed requirements; and
 - b) following such termination, furnishing at no cost to the SBI Payments, operations manuals, standards, and specifications of the Products, if requested.
3. We duly authorize the said firm to act on our behalf in fulfilling all installations, technical support and maintenance obligations required by the contract.

Yours faithfully,

(Name of Manufacturer / Producer)

Note: This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer. The Bidder in its Bid should include it.

Dated this day of 20

(Signature)

(Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf of

Seal of the company.

